

New Hope COMMUNITY BIKES

Building community through bicycles.

Annual Report 2024



A learning hub for refurbishing and repairing bikes, offering safe cycling education, providing access to affordable transportation, and fostering a diverse and inclusive cycling community.

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CRA Charity #8471 69844 RR0001

2024 Numbers

787

Bikes donated by the
community

1516

Cycling Without Age
passengers

206.7 km

Ridden by Tour de Cafe

2399

Students learned to ride
through the Ride Smart
Program

3211

Hours completed by
volunteers



A Letter from the Executive Director

Dear Friends and Supporters of New Hope Community Bikes,

As I reflect on the past year, I am filled with immense gratitude for the incredible journey we have shared. This annual report is more than a summary of our accomplishments—it is a celebration of the collective dedication and passion that fuels New Hope Community Bikes.

Together, we navigated challenges, adapting our programs and services to continue serving our community safely and effectively. Our team has remained steadfast in our mission: teaching safe cycling skills to children and adults while providing accessible, high-quality bicycle repair services and programs.

Thanks to the commitment of staff and volunteers, we repaired hundreds of donated bicycles, giving more individuals access to affordable, reliable transportation. We empowered new riders, provided hands-on skill development in bicycle maintenance, and fostered a love of cycling in communities across Ontario.

I am deeply appreciative of our volunteers, donors, partners, and staff who made these achievements possible. Together, we are not only promoting safe cycling but also building a stronger, more connected community.

Thank you for your unwavering support!

Tammy Heidbuurt

PROGRAMS



Cycling Without Age

2024 was the fourth year of operation for the Hamilton-Burlington Cycling Without Age (CWA) chapter. In 2024, CWA expanded the passenger base from seniors to include passengers with physical and intellectual challenges. This allowed us to partner with more community organizations and develop multi-generational relationships. Also added were new weekly rides, bringing our number of ride locations up to 11. Our pilots and volunteers generously donated their time to expand our community outreach. We had a lot of fun and look forward to starting up again in 2025.



Thanks to



Ride Smart

In 2024, Ride Smart taught 2399 students how to ride a bike. This included skills like braking, cornering, straight line riding, and hand signalling. This means 2399 students are now safer, more predictable riders.

New Hope Community Bikes facilitated Ride Smart within Hamilton for 1411 students, while our partners - the Ontario Provincial Police and The Miller Group, hosted Ride Smart in schools and communities across Ontario for an additional 988 students. The Ride Smart Program allowed us to connect with many communities, including 3 Indigenous communities, to promote safe cycling education and physical literacy.



Thanks to



Thank you for teaching me to bike safely and how to ride a bike properly. Thank you for teaching me how to not get hurt on a bike. What we did was super fun!
~ Hunter, Ride Smart student





Women's Programming

2024 was the first year introducing Women's Mountain Bike rides to our women's programming with a total of 3 trail rides. These rides were beginner friendly and focused on helping riders build confidence and skill on the trails.

Tour de Cafe also continued with 11 rides throughout the year to various coffee shops across the city. Women enjoyed riding in the company of other women and learning bike repair and maintenance skills along the way.



I joined Tour de Cafe after a long hiatus off the bike and was hoping to find other women who shared their passion for cycling - and did I ever. Tammy and the team have fostered an incredible culture of inclusivity for the Tour de Cafe. It is no secret that there are additional barriers for women to cycle and it is so great to have New Hope Community Bikes trying to break down those barriers.

~ Catherine Lung



Thanks to



City Enrichment fund

Indigenous Bike Program

In the fall of 2024, a group of 7 people travelled to Pikangikum First Nation to winterize Rusty's Bike Shop, using the funds raised from the Ice Road Challenge. They helped put two shipping containers together, insulated the inside, and installed heating so the bike shop can be used throughout the winter. This will allow the youth in Pikangikum to use and repair their bikes, year-round.



FUNDRAISING

Ice Road Challenge

The Ice Road Challenge is a fundraising ride that covers approximately 125km in Northern Ontario, navigating snow, ice, and extreme cold conditions. On January 26, 2024, over 30 riders - including youth from Pikangikum, met the challenge and raised \$55k. Funds went toward the purchase of bicycles, parts and supplies, as well as the work of insulating Pikangikum First Nation's bike shop.



Everesting Cycling Fest

On October 5th, 2024 we hosted our annual Everesting Cycling Fest and raised over \$25,000. These funds enable us to break down barriers by facilitating our programs, including teaching children to ride bikes, mentoring youth through skill development, supporting cycling initiatives in remote Indigenous Communities, and making cycling accessible to vulnerable groups.

This year, the event expanded to include group rides! It was a huge hit for riders not keen to climb hills all day.

Powered by



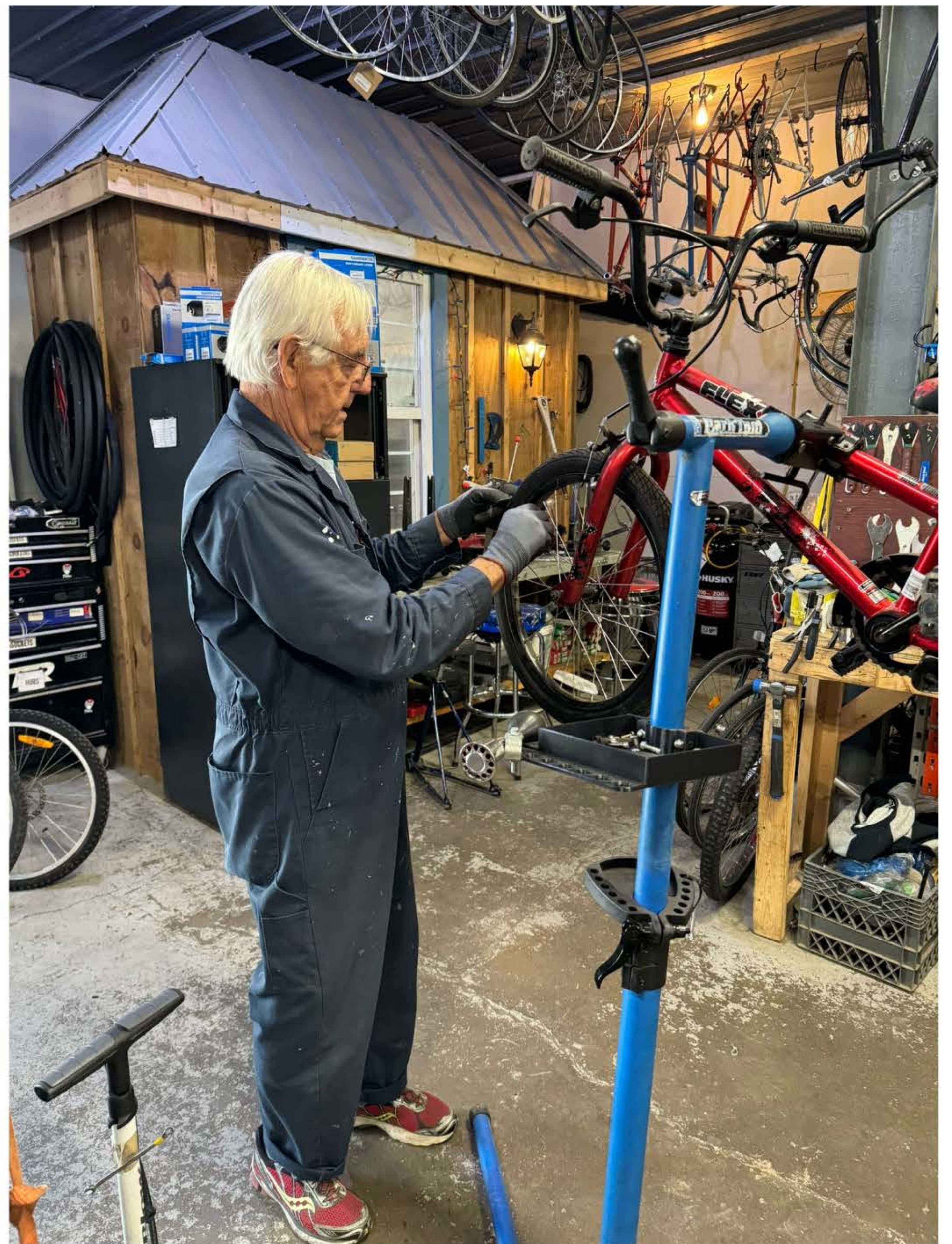
P2A Bike Wash

New Hope Community Bikes operated the bike wash station at the 2024 Paris to Ancaster (P2A) race. The event was extremely muddy, and there were LOTS of bikes! Our staff and volunteers worked very hard to ensure each participant left with a clean bike.



VOLUNTEERS

Our work would not be possible without the dedication of our incredible volunteers. Their effort and commitment enabled us to create equitable access to bikes and everything that unlocks, both mentally and physically. We are grateful for all the ways in which our community supports us, from fixing bikes, to editing documents, to running alongside a new rider learning to balance - thank you!



Volunteer Hours

- 649 hours in the bike shop
- 2387 hours for Cycling Without Age
- 175 hours for Women's Programming
- 100 hours at Ride Smart events
- 156 hours at Everesting
- 97 hours at Paris to Ancaster

Total: 3,564 Hours



“ Although I liked to ride my bike as a kid, I didn't cycle recreationally until age 45, and last year, at age 57 I rode my touring bike across Canada. I support NHCBC because it encourages access to all would-be riders; it's "never too late" to feel the freedom and independence that cycling provides!
Pam North

”

IN THE SHOP

New Hope Community Bikes' shop keeps people moving by selling new and refurbished bikes and helping individuals repair their own bikes, in a space that is welcoming, encouraging, and focused on empowering riders through experiences and learning.

Thanks to funding from the Christian Labour Association Canada (CLAC), we were able to hire an apprentice repair technician who trained in bicycle mechanics, learned about customer engagement, and contributed to the NHCBC team.

Thanks to



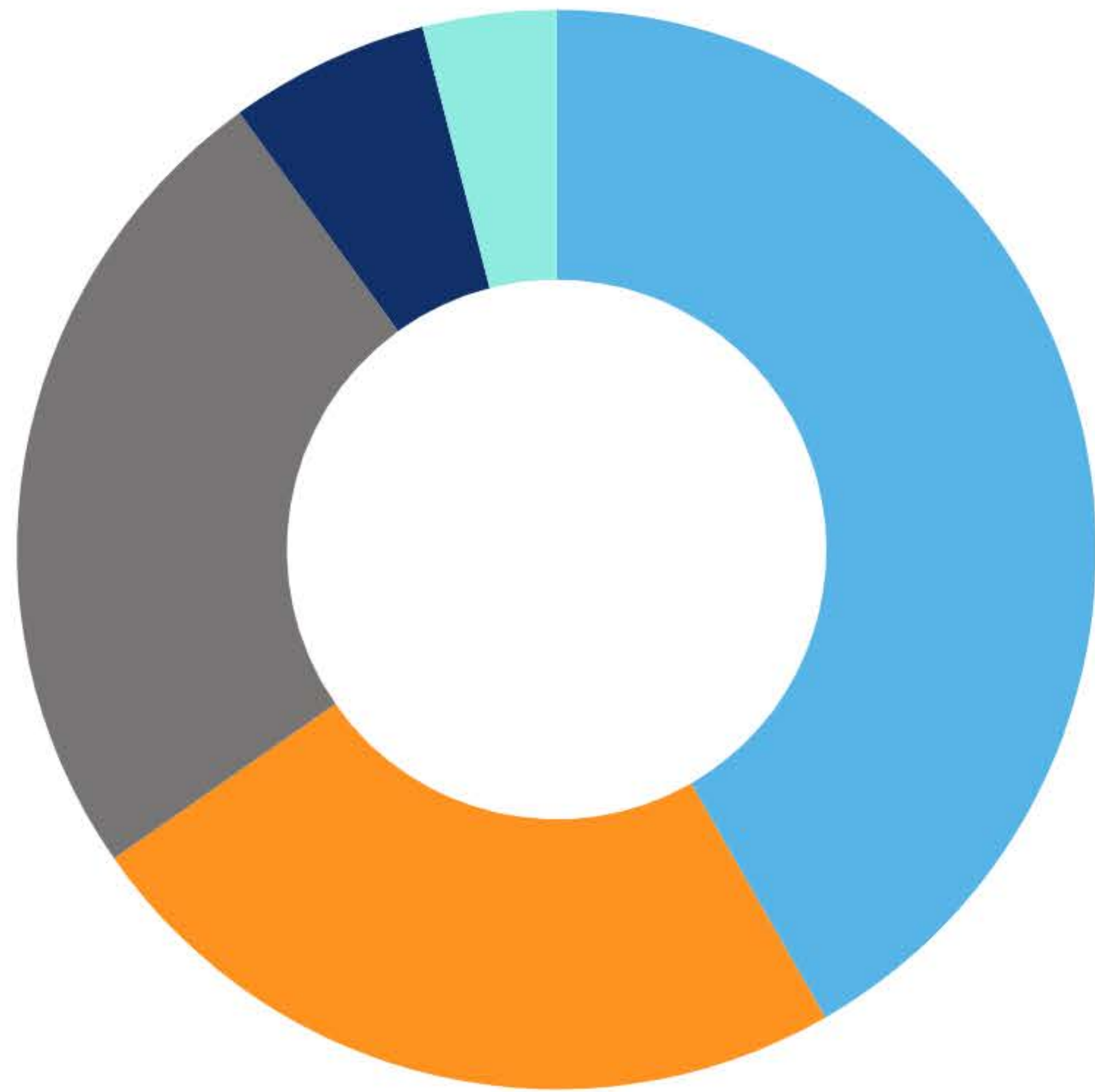
Shop Highlights:

- 1000+ bikes repaired
- 400+ used bikes refurbished and sold at an affordable price
- 153 people used shop tools for DIY tune-ups
- 4 cycling education workshops were held
- 46 participants attended our Basic Bike Repair courses



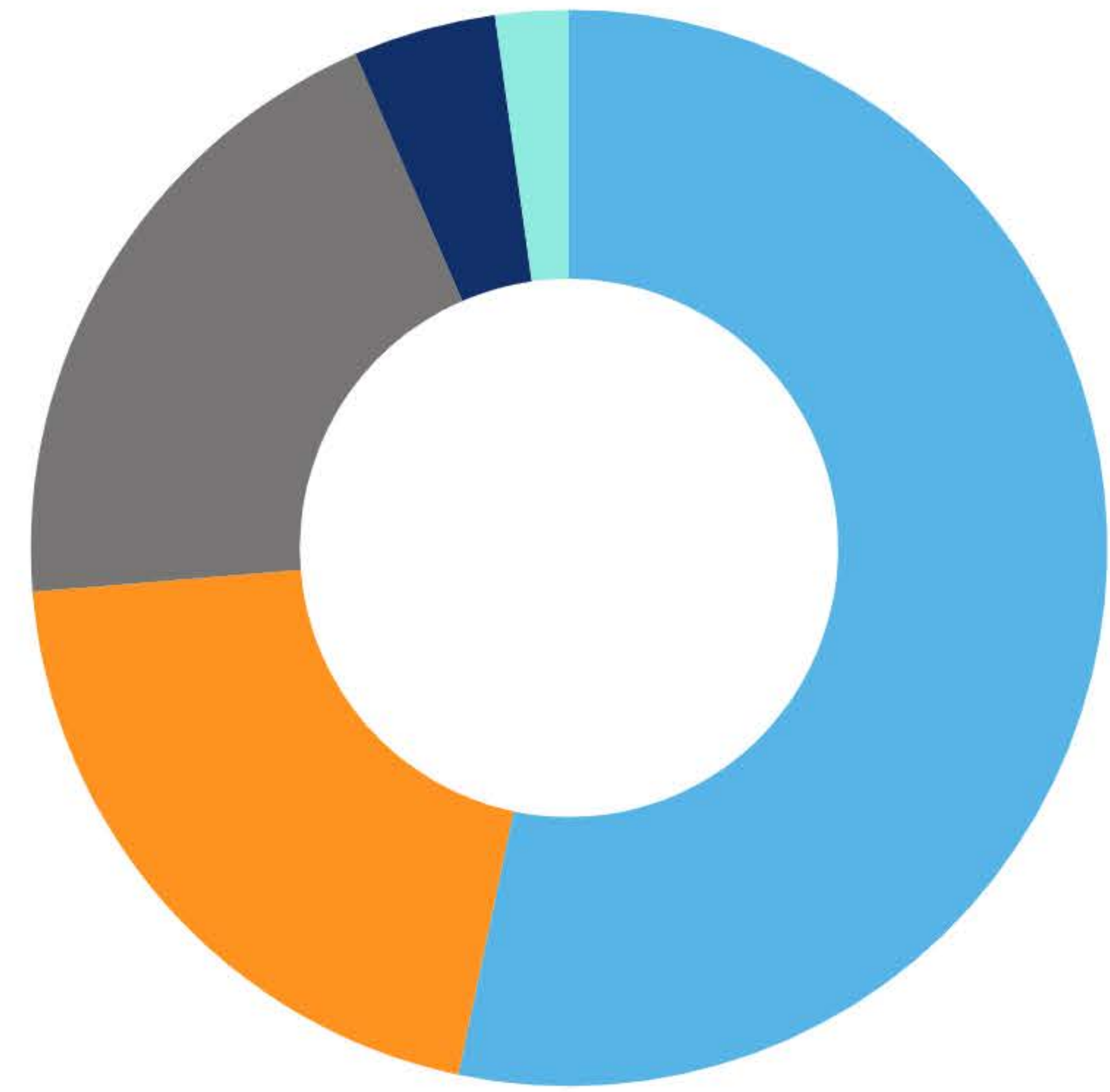
Overall Income and Expenses

Total Revenue (2024)



- Storefront Sales & Services (41.7%)
- Grants & Sponsorships (23.6%)
- Donations & Fundraising (24.7%)
- Ride Smart Program Services (6%)
- Gift In Kind & Interest Income (4%)

Total Expenses (2024)



- Payroll Expenses (53.3%)
- Programs (20.4%)
- Bike Shop Costs (19.8%)
- Facilities (4.3%)
- Office & Overhead (2.2%)

Key 2024 Financial Successes

- **Year End Surplus:** \$24,221
- **Diversified Revenue:** Grants, sales, and fundraising all contribute significantly
- **Sustainable Payroll Investment:** Majority of expenses go into staffing, indicating strong program delivery
- **High Community Impact:** Programs like Ride Smart, CWA, and IBP received substantial investment

Sources of Income	
Storefront Sales & Services	\$274,946
Grants & Sponsorships	\$155,472
Donations & Fundraising	\$162,641
Ride Smart Program Services	\$39,623
Gift in Kind & Interest Income	\$25,888
Total	\$658,572



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